



*U.S. Consumer Product Safety Commission – Fast Track Recall –
Recall Alert*

Recall Date: February 8, 2018

Recall Number: 18-723

Poppin Inc. Recalls Pitch Rolling Chairs Due to Fall Hazard (Recall Alert)

Recall Summary

Name of Product: Pitch rolling chairs

Hazard: The seat plate can break and detach from the seat base, posing a fall hazard.

Remedy: Repair

Consumer should immediately stop using the recalled chairs and contact Poppin for a free repair, including a new seat plate mechanism and installation.

Consumer Contact:

Poppin Inc. toll-free at 1-888-676-7746 from 9am ET to 5pm ET Monday through Friday, or email retrofit@poppin.com or online at www.poppin.com and click on Recall Notice located at the bottom of the page for more information.

Recall Details

Units: About 2,800

Description:

This recall involves Poppin Pitch model rolling chairs. The chair is upholstered in fabric and was sold in five colors: Red (model #: 103772), Blue (model #: 103767), Dark Gray (model #: 103769), Khaki (model #: 103771), and Dark Blue (model #: 103768). The chair has a chrome-plated base, five roller wheels and measures: 33”

inches tall and 25.5 inches wide. The Poppin logo and model number are printed on the chair's seat plate underneath the chair.

Incidents/Injuries: The firm has received five reports of the seat plate mechanism detaching from the seat base. No injuries have been reported.

Sold Exclusively At: Poppin showrooms nationwide and online at www.poppin.com from March 2016 through September 2017 for about \$400.

Importer: Poppin Inc., of New York, N.Y.

Distributor: Poppin Inc., of New York, N.Y.

Manufacturer: Nube Furniture, of Shanghai, China

Manufactured in: China

Photos



Pitch Rolling Chair, Khaki (103771)



Pitch Rolling Chair, Dark Blue (103768)



Pitch Rolling Chair, Red (103772)



Pitch Rolling Chair, Blue (103767)



Pitch Rolling Chair, Dark Gray (103769)



This recall was conducted, voluntarily by the company, under CPSC's Fast Track Recall process. Fast Track recalls are initiated by firms, who commit to work with CPSC to quickly announce the recall and remedy to protect consumers.

About U.S. CPSC:

The U.S. Consumer Product Safety Commission is charged with protecting the public from unreasonable risks of injury or death associated with the use of thousands of types of consumer products under the agency's jurisdiction. Deaths, injuries, and property

damage from consumer product incidents cost the nation more than \$1 trillion annually. CPSC is committed to protecting consumers and families from products that pose a fire, electrical, chemical or mechanical hazard. CPSC's work to ensure the safety of consumer products - such as toys, cribs, power tools, cigarette lighters and household chemicals – contributed to a decline in the rate of deaths and injuries associated with consumer products over the past 40 years.

Federal law bars any person from selling products subject to a publicly-announced voluntary recall by a manufacturer or a mandatory recall ordered by the Commission.

For more lifesaving information, follow us on [Facebook](#), Instagram [@USCPSC](#) and Twitter [@USCPSC](#) or sign up to receive our [e-mail](#) alerts. To report a dangerous product or a product-related injury go online to www.SaferProducts.gov or call CPSC's Hotline at 800-638-2772 or teletypewriter at 301-595-7054 for the hearing impaired.

CPSC Consumer Information Hotline

Contact us at this toll-free number if you have questions about a recall:

800-638-2772 (TTY 301-595-7054)

Times: 8 a.m. – 5:30 p.m. ET; Messages can be left anytime

Call to get product safety and other agency information and to [report unsafe products](#).

Media Contact

Please use the phone numbers below for all media requests.

Phone: 301-504-7908

Spanish: 301-504-7800